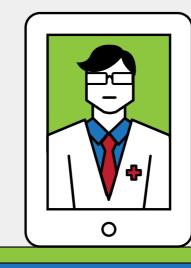
## Security Concerns

## **CAUSE PAIN FOR CONSUMERS USING**

## eHealth Resources







Many Americans are willing to risk their personal information being exposed online for the overall benefit of increased productivity. Attitudes change, however, when it comes to accessing healthcare information across Internet-enabled devices.

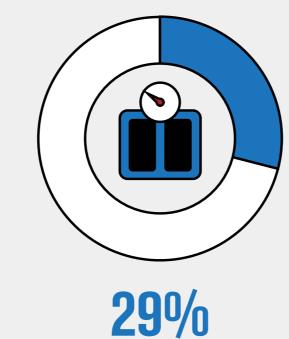
(RESULTS TAKEN FROM STUDY BY PONEMON INSTITUTE, RISKS & REWARDS OF ONLINE & MOBILE HEALTH SERVICES: CONSUMER ATTITUDES EXPLORED)



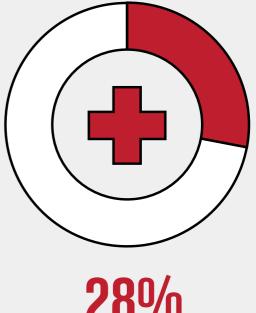
## What Health Information Do Americans Seek Online?



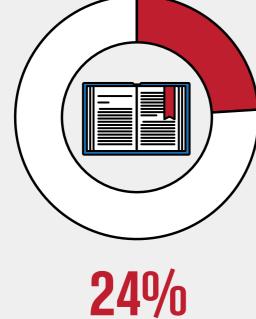
33% **BROWSE HEALTH-RELATED SITES** 



MONITOR RESULTS OF **WEIGHT-LOSS PROGRAMS** 



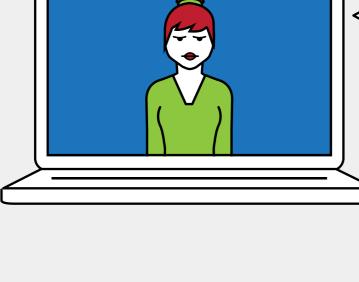
28% **ACCESS MEDICAL RECORDS** 



RESEARCH HEALTH **RELATED TOPICS** 

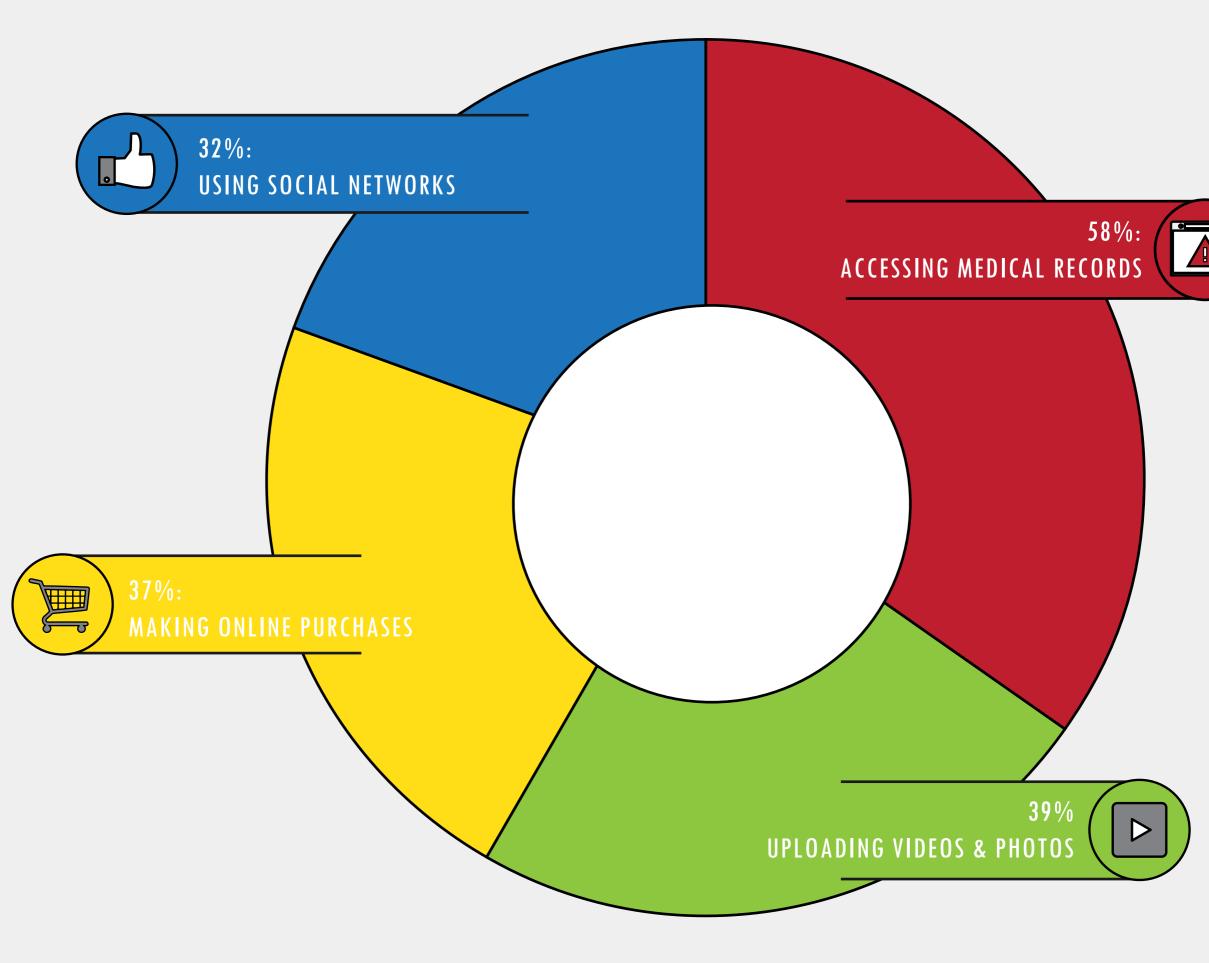


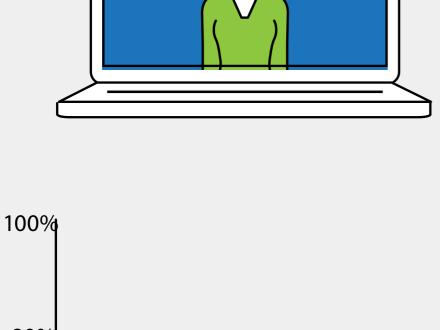
**HEALTHCARE PROVIDERS** 



**Put Me At Risk?** 

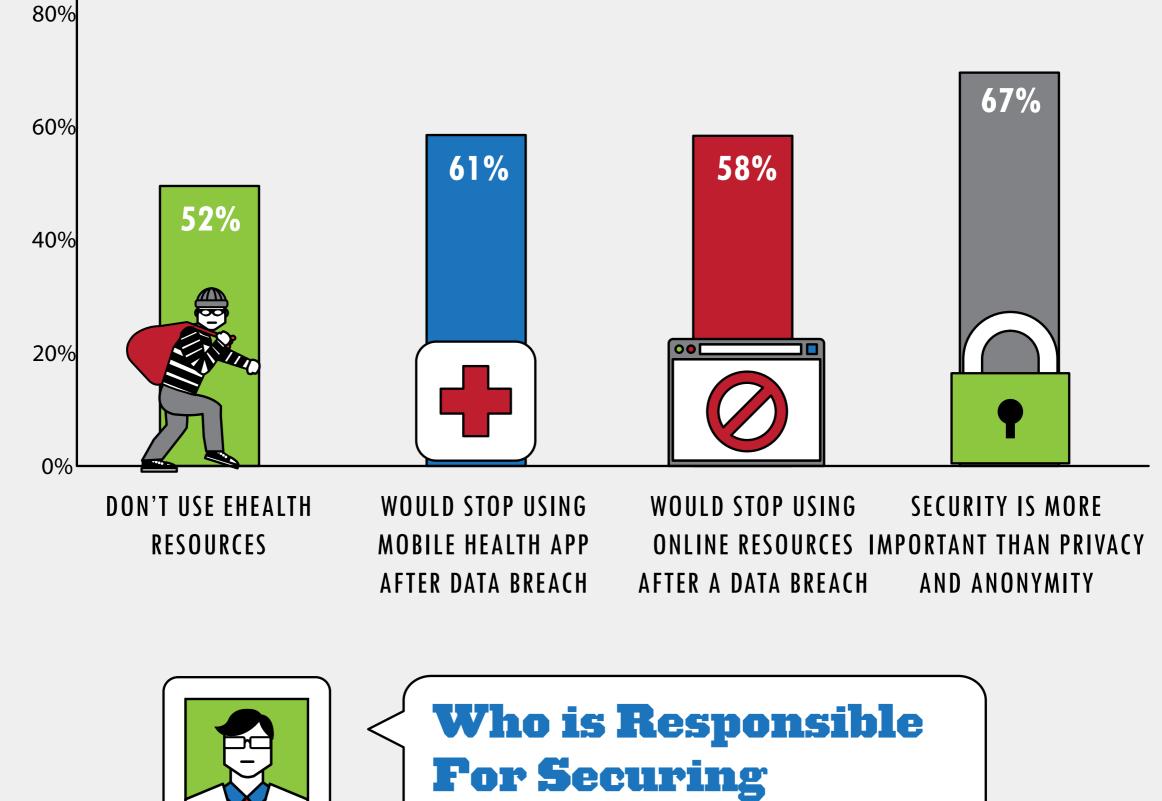
What Online Activities





What About Security

And Privacy?





**Online Information?** 

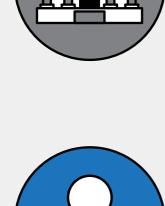


36%



33%

THE ONLINE OR MOBILE APP PROVIDER IS RESPONSIBLE



THE GOVERNMENT IS RESPONSIBLE

21%

Sources:

Risks & Rewards of Online & Mobile Health Services: Consumer Attitudes Explored, The Ponemon Institute, January 2014

THE USER IS RESPONSIBLE

